

Key messages



Do not re-enter your home unless West Yorkshire Fire and Rescue Service (WYFRS) says it is safe.



Contact your insurance provider as soon as possible if you have home or contents insurance. Ask WYFRS for an incident number and/or copy of the fire report.



If renting, contact your landlord or letting agent so they can inform their buildings insurance provider. If you're in temporary accommodation, contact your housing provider.



If you take prescription medication, check with a pharmacist before you use any medication that has been exposed to heat as it may need to be replaced. To get emergency prescriptions from the NHS, make an online request or call **111**.

Get out, stay out, call 999



West Yorkshire
Fire & Rescue Service

01274 682311

[westyorksfire.gov.uk](https://www.westyorksfire.gov.uk)

West Yorkshire Fire and Rescue Service
Headquarters, Bradford Road
Birkenshaw, West Yorkshire, BD11 2DY



WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER

westyorkshireprepared.org.uk



01422 288001



West Yorkshire
Fire & Rescue Service

After a fire: what to do next



WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER



Contact your local authority for critical advice on council tax, housing and education support.

Council Tax Support

General Council Tax Enquiries: **01422 288003**

Council Tax Reduction Information: **new.calderdale.gov.uk/benefits/council-tax-reduction**

Debt Advice (Council Tax Arrears):

Tel: **01422 393984**

Email: **revenues.recovery@calderdale.gov.uk**

PO Box 51,
Halifax
HX1 1TP

Education Welfare Service

Tel: **01422 266125**

Email:
EducationWelfareOfficer@calderdale.gov.uk

Princess Buildings,
Princess Street, Halifax
HX1 1TS

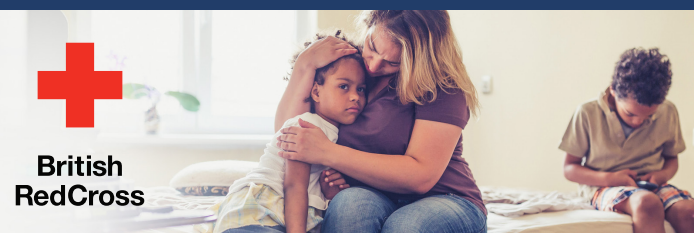
Housing Services (Housing Advice / Housing Options)

Tel: **01422 392460**

Email: **housingoptions@calderdale.gov.uk**

Website: **new.calderdale.gov.uk/housing/find-home/housing-advice**

Further support is available from these organisations:



British Red Cross

The British Red Cross can help with emergency accommodation, clothing, food, and replacing essential documents. They also offer support with insurance matters and emotional wellbeing after a fire.

Support line: **0808 196 3651**

Visit **redcross.org.uk**

Advice after a house fire: **redcross.org.uk/get-help/prepare-for-emergencies/after-house-fire**

Advice after an emergency: **redcross.org.uk/get-help/resources-for-people-affected-by-emergencies**

Citizens Advice

Citizens Advice provide free practical, confidential advice online, over the phone, and in person.

Visit **calderdalecab.org.uk**

Tel: **0808 278 7879** (Mon-Fri, 9.30am to 1pm)



If you or anyone in your household feels unwell after a fire, there are several places you can get help.

Your GP Practice

Your GP is usually the first place to contact for medical advice. If you can't see your regular GP, you can get a one-off consultation as a temporary patient at any practice. **NHS 111** will be able to advise.

Local Healthcare Services

Details of local NHS services, including urgent care centres and A&E departments, are available at **wypartnership.co.uk/together-we-can**

If someone is seriously ill or injured, or their life is at risk, call **999**.



If you need urgent medical help but it's not an emergency, call **111** or visit **111.nhs.uk** (available 24 hours a day, 7 days a week).

This NHS leaflet provides further advice on coping with stress following a major incident, including advice on supporting children.



Scan the QR code

