

Key messages



Do not re-enter your home unless West Yorkshire Fire and Rescue Service (WYFRS) says it is safe.



Contact your insurance provider as soon as possible if you have home or contents insurance. Ask WYFRS for an incident number and/or copy of the fire report.



If renting, contact your landlord or letting agent so they can inform their buildings insurance provider. If you're in temporary accommodation, contact your housing provider.



If you take prescription medication, check with a pharmacist before you use any medication that has been exposed to heat as it may need to be replaced. To get emergency prescriptions from the NHS, make an online request or call **111**.

Get out, stay out, call 999



West Yorkshire
Fire & Rescue Service

01274 682311

[westyorksfire.gov.uk](https://www.westyorksfire.gov.uk)

West Yorkshire Fire and Rescue Service
Headquarters, Bradford Road
Birkenshaw, West Yorkshire, BD11 2DY



WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER

[westyorkshireprepared.org.uk](https://www.westyorkshireprepared.org.uk)



01484 221000 or 01484 414888



West Yorkshire
Fire & Rescue Service

After a fire: what to do next



Contact your local authority for critical advice on council tax, housing and education support.

Council Tax Support

Tel: **01484 414900**

Website: www.kirklees.gov.uk/beta/council-tax/council-tax-discounts.aspx

Local Welfare Provision

Tel: **01484 414782**

Education Service

Tel: **01484 225828**

Email: learningseniormanagementsupport@kirklees.gov.uk

Housing Solutions (Homeless Team)

Tel: **01484 221350**

Emergency out of hours: **01484 414933**

Huddersfield:

Huddersfield Library Hub
Civic Centre 3
High Street
Huddersfield
HD1 2TG

Dewsbury:

Dewsbury Library Hub
Railway Street
Dewsbury
WF12 8EB



Homes & Neighbourhoods

Tenants
only

Housing Repairs

Tel: **01484 414800**

Emergency out of hours: **01484 414850**

Housing Enquiries

Tel: **01484 414886**

Further support is available from these organisations:



British
RedCross

British Red Cross

The British Red Cross can help with emergency accommodation, clothing, food, and replacing essential documents. They also offer support with insurance matters and emotional wellbeing after a fire.

Support line: **0808 196 3651**

Visit redcross.org.uk

Advice after a house fire: redcross.org.uk/get-help/prepare-for-emergencies/after-house-fire

Advice after an emergency: redcross.org.uk/get-help/resources-for-people-affected-by-emergencies

Citizens Advice

Citizens Advice provide free practical, confidential advice online, over the phone, and in person.

Visit kcalc.org.uk

Tel: **0808 278 7896** (Mon-Fri, 9am to 1pm)



citizens
advice

If you or anyone in your household feels unwell after a fire, there are several places you can get help.



Your GP Practice

Your GP is usually the first place to contact for medical advice. If you can't see your regular GP, you can get a one-off consultation as a temporary patient at any practice. **NHS 111** will be able to advise.

Local Healthcare Services

Details of local NHS services, including urgent care centres and A&E departments, are available at wypartnership.co.uk/together-we-can

Emergency Department
Dewsbury and District Hospital
Halifax Road
Dewsbury
WF13 4HS

Tel: **01924 543059**

If someone is seriously ill or injured, or their life is at risk, call **999**.

111

If you need urgent medical help but it's not an emergency, call **111** or visit 111.nhs.uk (available 24 hours a day, 7 days a week).

This NHS leaflet provides further advice on coping with stress following a major incident, including advice on supporting children.



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