

# Key messages



Do not re-enter your home unless West Yorkshire Fire and Rescue Service (WYFRS) says it is safe.



Contact your insurance provider as soon as possible if you have home or contents insurance. Ask WYFRS for an incident number and/or copy of the fire report.



If renting, contact your landlord or letting agent so they can inform their buildings insurance provider. If you're in temporary accommodation, contact your housing provider.



If you take prescription medication, check with a pharmacist before you use any medication that has been exposed to heat as it may need to be replaced. To get emergency prescriptions from the NHS, make an online request or call 111.

## Get out, stay out, call 999



West Yorkshire  
Fire & Rescue Service

01274 682311

[westyorksfire.gov.uk](http://westyorksfire.gov.uk)

West Yorkshire Fire and Rescue Service  
Headquarters, Bradford Road  
Birkenshaw, West Yorkshire, BD11 2DY



@WYFRS



WEST YORKSHIRE PREPARED  
YOUR SERVICES WORKING TOGETHER

[westyorkshireprepared.org.uk](http://westyorkshireprepared.org.uk)



0113 222 4444



West Yorkshire  
Fire & Rescue Service

## After a fire: what to do next



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## Contact your local authority for critical advice on council tax, housing and education support.

### Council Tax Support

Tel: **0113 222 4404**

For in-person support and advice, visit your local Leeds Community Hub. Details can be found at [leeds.gov.uk/community-hubs](http://leeds.gov.uk/community-hubs)

### Housing Service

Tel: **0113 222 4412**

Emergency out of hours: **0113 378 8366**

Leeds Housing Options, Merrion House,  
110 Merrion Centre, LS2 8BB

### Welfare Support

Tel: **0113 376 0330**

### Educational Support

Contact via main Leeds City Council number

Tel: **0113 222 4444**

### Community Hubs

There are 26 community hubs across Leeds, providing free, confidential and tailored support and information in one place. Services vary at each hub so please check before you visit.

For more details, opening times and contact details, visit [leeds.gov.uk/community-hubs](http://leeds.gov.uk/community-hubs)

### Leeds City Council properties only

#### Housing Repairs

Tel: **0808 156 3990** or **0113 376 0424**

## Further support is available from these organisations:



**British Red Cross**

### British Red Cross

The British Red Cross can help with emergency accommodation, clothing, food, and replacing essential documents. They also offer support with insurance matters and emotional wellbeing after a fire.

Support line: **0808 196 3651**

Visit [redcross.org.uk](http://redcross.org.uk)

Advice after a house fire: [redcross.org.uk/get-help/prepare-for-emergencies/after-house-fire](http://redcross.org.uk/get-help/prepare-for-emergencies/after-house-fire)

Advice after an emergency: [redcross.org.uk/get-help/resources-for-people-affected-by-emergencies](http://redcross.org.uk/get-help/resources-for-people-affected-by-emergencies)

### Citizens Advice

Citizens Advice provide free practical, confidential advice online, over the phone, and in person.

Visit [citizensadviceleeds.org.uk](http://citizensadviceleeds.org.uk)

Tel: **0808 278 7878** (Mon-Fri, 9am to 5pm)



If you or anyone in your household feels unwell after a fire, there are several places you can get help.



### Your GP Practice

Your GP is usually the first place to contact for medical advice. If you can't see your regular GP, you can get a one-off consultation as a temporary patient at any practice. **NHS 111** will be able to advise.

### Local Healthcare Services

Details of local NHS services, including urgent care centres and A&E departments, are available at [wypartnership.co.uk/together-we-can](http://wypartnership.co.uk/together-we-can)

Walk-in centre:

Shakespeare Medical Centre  
1 Cromwell Mount, Burmantofts,  
Leeds LS9 7ST

Tel: **0113 295 1132** (Open 8am to 8pm every day, including bank holidays).

If someone is seriously ill or injured, or their life is at risk, call **999**.



If you need urgent medical help but it's not an emergency, call **111** or visit [111.nhs.uk](http://111.nhs.uk) (available 24 hours a day, 7 days a week).

This NHS leaflet provides further advice on coping with stress following a major incident, including advice on supporting children.



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