

Key messages



Do not re-enter your home unless West Yorkshire Fire and Rescue Service (WYFRS) says it is safe.



Contact your insurance provider as soon as possible if you have home or contents insurance. Ask WYFRS for an incident number and/or copy of the fire report.



If renting, contact your landlord or letting agent so they can inform their buildings insurance provider. If you're in temporary accommodation, contact your housing provider.



If you take prescription medication, check with a pharmacist before you use any medication that has been exposed to heat as it may need to be replaced. To get emergency prescriptions from the NHS, make an online request or call **111**.

Get out, stay out, call 999



West Yorkshire
Fire & Rescue Service

01274 682311

[westyorksfire.gov.uk](https://www.westyorksfire.gov.uk)

West Yorkshire Fire and Rescue Service
Headquarters, Bradford Road
Birkenshaw, West Yorkshire, BD11 2DY



@WYFRS



WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER

westyorkshireprepared.org.uk

wakefieldcouncil
working for you

0345 8506 506



West Yorkshire
Fire & Rescue Service

After a fire: what to do next



WEST YORKSHIRE **PREPARED**

YOUR SERVICES WORKING TOGETHER

wakefieldcouncil
working for you

Contact your local authority for critical advice on council tax, housing and education support.

Council Tax Support

Tel: **0345 8 506 506**

Wakefield One Building
Burton Street
Wakefield
WF1 2EB

Education Welfare Service

Tel: **01924 307451**

Email: ews@wakefield.gov.uk

Normanton Town Hall
High Street
Normanton
WF6 2DZ

Housing Service

Tel: **01924 304360** or **01924 304362**

Emergency out of hours: **0345 8 506 506**

Queens Street
Wakefield
WF1 1LE

Vico Homes 

Vico Homes

Tel: **0345 850 7507** (available 24/7)

Further support is available from these organisations:



**British
RedCross**

British Red Cross

The British Red Cross can help with emergency accommodation, clothing, food, and replacing essential documents. They also offer support with insurance matters and emotional wellbeing after a fire.

Support line: **0808 196 3651**

Visit redcross.org.uk

Advice after a house fire: redcross.org.uk/get-help/prepare-for-emergencies/after-house-fire

Advice after an emergency: redcross.org.uk/get-help/resources-for-people-affected-by-emergencies

Citizens Advice

Citizens Advice provide free practical, confidential advice online, over the phone, and in person.

Visit wakefelddistrictcab.co.uk

Tel: **0808 812 7134** (Mon-Fri, 9am to 5pm)



**citizens
advice**

If you or anyone in your household feels unwell after a fire, there are several places you can get help.



Your GP Practice

Your GP is usually the first place to contact for medical advice. If you can't see your regular GP, you can get a one-off consultation as a temporary patient at any practice. **NHS 111** will be able to advise.

Local Healthcare Services

Details of local NHS services, including urgent care centres and A&E departments, are available at wypartnership.co.uk/together-we-can

King Street walk-in centre
47 King Street
Wakefield
WF1 2SN

Tel: **01924 882350**

If someone is seriously ill or injured, or their life is at risk, call **999**.



If you need urgent medical help but it's not an emergency, call **111** or visit 111.nhs.uk (available 24 hours a day, 7 days a week).

This NHS leaflet provides further advice on coping with stress following a major incident, including advice on supporting children.



Scan the
QR code

